

## Contact Hostel

### VISITORS POLICY

- Service user visitors are very welcome to Contact.
- Contact requests that service users and visitors act in a respectful manner and do not disturb the peace, privacy and safety of the other service users.
- As detailed in the house rules, all visitors must be 16 years or over and must be female.
- No male visitors other than professionals from other agencies.
- Visitors may be entertained in service user bedrooms or if staff agrees in the lounge/ dining room area.
- Service users are welcome to make refreshments for their visitors as long as they clear away.
- No overnight visitors allowed.
- The official time for visiting is on a **Saturday from 11am – 10.30pm** and at the discretion of staff on duty.
- Staff on duty retains the right to refuse a visitor onto the premises and also to request them leave the premises at any time.